



HEAVY QUIP, INC. DBA DIESEL SALES
55 W. Wacker Drive - Suite 1120
Chicago, IL 60601

Worldwide 312-368-7997
Toll free 888-457-7847
FAX 312-368-9419
E-mail info@dieselsales.com

CATERPILLAR TRANSMISSION **LIMITED WARRANTY (pg1)**

BUYER: _____ **Invoice #:** _____

Transmissions are sold as complete assemblies, including any control valves that are mounted to the transmission case. Charging and hydraulic pumps are not included in the base price.

Rebuilt transmissions are completely disassembled and housings are thoroughly cleaned. All shafts, clutch packs, and valves are disassembled, inspected, and rebuilt using new parts as required. They are then spun and flow tested on a hydraulic transmission test stand. Operating pressures are adjusted and the transmission is cycled through all operating ranges to check for proper performance.

PROCEDURE FOR WARRANTY SERVICE – Contact Heavy Quip @ 312-368-7997

To obtain warranty service, the purchaser must contact HQ at 312-368-7997. All units must be returned to our shop or to our warranty center, freight to be arranged by Heavy Quip Diesel Sales, for our inspection and determination. We do not authorize and will not pay for any outside repairs unless approved in advance by HQ. Any unauthorized outside repairs, without prior approval of HQ will void this warranty. We will not pay for loss of time or revenue, loss of perishable loads or towing. Our liability will be specifically limited to the net amount of the original charge. We shall retain the option of either: repairing, replacing or refunding the original purchase price on any item that has been determined to be defective in material or workmanship.

SCOPE AND DURATION OF WARRANTY

HEAVY QUIP, INC – REMANUFACTURED transmissions have a One (1) Year or 2000 Hours LIMITED PARTS REPLACEMENT WARRANTY FROM THE TIME OF PURCHASE, We do not warrant against oil consumption, fuel consumption or leaks, unless due to a defect of transmission or any new parts installed by HEAVY QUIP, INC. (HQ). Units are warranted against defects in workmanship and materials; not against abuse, overloading, neglect, lack of lubrication, improper installation or improper maintenance.

Minor repairs will be on a parts only basis. Major repairs will be performed at our vendor's facility. Transportation costs will be covered by our vendor. Labor for removal and reinstallation of the transmission will not be covered.

TERMS and CONDITIONS

BUYER agrees to the following: Any controversy or claim arising out of or related to this order or this transaction, and/or the performance breach thereof shall be resolved by arbitration in accordance with the rules and procedures then in effect of the American Arbitration Association. The parties agree to jurisdiction in the courts of State of Illinois. In the event of a dispute arising out of this transaction, seller shall be entitled to recover their reasonable legal fees. Merchandise is not to be returned without prior approval. 20% handling charge on all returns. No refunds. In-store credit or exchanges only. The terms and conditions contained herein shall constitute the entire and complete agreement between seller and buyer superseding any and all oral and/or written statements or understandings of any kind or nature between seller and buyer and/or their representatives.

Cores

**Diesel Motors and Transmissions
FOR CONSTRUCTION, MINING, INDUSTRIAL
AND ON ROAD TRUCK APPLICATIONS
Wholesale and Export**



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CATERPILLAR TRANSMISSION **LIMITED WARRANTY (pg2)**

Transmission cores must be returned with all parts as supplied. They need not be fully assembled but must be packaged to prevent damage during shipment. We will pay return freight within the North American continent. We will make all arrangements for return freight.

Signed: _____ Dated: _____

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